

Scotchgard™ Protector and Stain Release

7-YEAR LIMITED WARRANTY AGAINST PERMANENT STAINING

For carpets purchased after June 1, 2006.

What is Covered: 3M warrants olefin, olefin/nylon blend and polyester carpets that are mill-treated with Scotchgard Protector and Stain Release to resist permanent staining from most common food and beverage stains for a period of seven years from the date of original purchase. This warranty is offered only to the original carpet purchaser and is not transferable. Specific terms and limitations of this warranty are described below.

What 3M Will Do: In the event that you are unable to remove a covered stain using 3M-recommended procedures, the Scotchgard Service Center will provide telephone support through a 3M-trained service specialist to help you remove the stains. Live operators are available M-F from 8 a.m. to 6 p.m. central time. If the covered stain remains, 3M will dispatch a qualified service technician to your home to remove the stain at no charge to you.

If the covered stains cannot be removed, 3M will repair or replace the affected area (the stained and adjacent areas extending to the nearest wall, doorway or entrance) with identical carpet. If the identical carpet is no longer available, 3M will only allow reselection of Scotchgard Protector and Stain Release treated carpet of comparable cost. This Limited Warranty includes the reasonable (not to exceed \$7/square yard) labor costs for repair or installation of replacement carpet, but does not include labor costs to replace custom carpets (e.g., borders, inserts), or the cost related to moving or replacing equipment, furnishings, partitions, other fixtures or structural items. The replacement carpet is not covered by this warranty.

What You Must Do: To take advantage of this warranty, you must:

- Provide a legible copy of your original carpet purchase receipt, showing date of purchase. **NO CLAIMS WILL BE ACCEPTED WITHOUT ORIGINAL PROOF OF CARPET PURCHASE.**
- Notify the Scotchgard Service Center as soon as possible- not later than 5 days – of any covered stains. If the stain is not removed with the assistance that we provide, you may file a claim under this warranty by returning the attached claim card with a copy of your dated original carpet purchase receipt to the address below.
- Provide proof that your carpet has been hot-water extraction cleaned either by a qualified professional cleaner at least once every two years or by using a BISSELL® ProHeat™ or ProHeat ProTech™ deep cleaning machine and a full size BISSELL deep cleaning formula with Scotchgard Protector at least once every 12 months from date of carpet purchase. To help protect your carpet, 3M strongly recommends that Scotchgard Protector be re-applied at least every 24 months. Proof of care and cleaning requires a dated receipt for professional hot water extraction cleaning or a dated receipt showing purchase

of a BISSELL ProHeat or ProHeat Pro-Tech deep cleaning machine and proof of purchase of at least one full-size BISSELL deep cleaning formula with Scotchgard Protector every twelve months.

- Carpet replacements must be performed within 180 days after 3M's authorization or be waived.

Warranty Limitations and Exclusions: Scotchgard Protector and Stain Release guards your carpet against most common food and beverage stains to help keep your carpet looking good longer. No product can protect carpet against all stains. This warranty does NOT cover:

- General soiling, carpet wear, or routine cleaning and maintenance.
- Carpet installed in high traffic areas or stairs. (Area rugs are not covered.)
- Carpets installed in places other than owner-occupied residential properties, including commercial or business places, daycare facilities, and rental properties. (Area rugs are not covered.)
- Carpet stains resulting from commercial use (e.g., contracted services, in-home businesses, etc.).
- Stains from substances other than food or beverage (e.g., vomit, urine, and feces).
- Foods or beverages that contain strongly colored natural dyes (e.g., mustard, coffee, or herbal tea).
- Substances that destroy or change the color of carpets (e.g., bleaches, acne medications, drain cleaners, plant food).
- Stains or damage from abnormal use, including water damage from plumbing, storms or flooding or due to improper installation, maintenance or cleaning of the carpet.
- Reappearance of previously cleaned stains (if stain reappears, 3M will provide a maximum of two professional cleaner visits).
- Defects of conditions covered by other warranties.

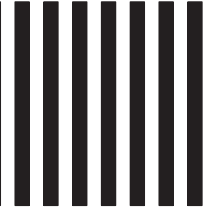
To Obtain Service or Submit Warranty Claims: For carpet care and stain removal assistance, contact the Scotchgard Service Center toll free at 1-800-433-3296, or visit www.scotchgard.com. Claims for carpet replacement and supporting documentation must be sent to Scotchgard Service Center, P.O. Box 130610, Roseville, MN 55113.

These are your exclusive warranties and remedies, and they replace all other express or implied warranties or remedies, including any implied warranty of merchantability. This warranty provides specific legal rights, and your rights may vary under state law.

Scotchgard Service Center
P.O. Box 130610
Roseville, MN 55113-0006



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1383 ROSEVILLE MN

POSTAGE WILL BE PAID BY ADDRESSEE

SCOTCHGARD SERVICE CENTER
PO BOX 631
MILBANK SD 57252-9912





WARRANTY REGISTRATION CARD

Promptly complete and return this card to register your carpet stain warranty.
Retain your receipt for proof of purchase.

| | |
|--|--------------------------|
| NAME (Print) | |
| ADDRESS | |
| CITY/STATE/ZIP | |
| TELEPHONE NO. Day | TELEPHONE NO. Evening |
| EMAIL STORE NAME | DATE OF PURCHASE |
| ADDRESS | |
| CITY/STATE/ZIP | |
| FIRST STYLE NAME OR NO. | |
| COLOR NAME OR NO. | |
| CARPET MANUFACTURER | |
| SECOND STYLE NAME OR NO. (Additional styles, provide details on separate sheet and attach) | |
| COLOR NAME OR NO. | |
| CARPET MANUFACTURER | |
| TOTAL CARPET COST (Not including installation, pad or labor.) \$ | SQ. YDS. PURCHASED |
| Areas where carpet is installed: <input type="checkbox"/> Living Room/Dining Room <input type="checkbox"/> Family Room/Den <input type="checkbox"/> Hall/Foyer <input type="checkbox"/> Second or Third Bedroom <input type="checkbox"/> Master Bedroom <input type="checkbox"/> Other (please describe) | |
| SIGNATURE | |

The requested information should be sent to:
Scotchgard Service Center
P.O. Box 631
Milbank, SD 57252-0631



WARRANTY CLAIM CARD

In order to make a claim under this warranty, please submit the following:

1. Copy of sales receipt
2. Completed claim information card

| | |
|---|--------------------------|
| NAME (Print) | |
| ADDRESS | |
| CITY/STATE/ZIP | |
| TELEPHONE NO. Day | TELEPHONE NO. Evening |
| EMAIL STORE NAME | DATE OF PURCHASE |
| ADDRESS | |
| CITY/STATE/ZIP | TELEPHONE |
| CARPET MANUFACTURER | |
| STYLE NAME OR NUMBER | |
| COLOR NAME/NO. | |
| TOTAL CARPET COST (Not including installation, pad or labor.) \$ | PURCHASED |
| STAIN LOCATION (Room) | SQ. YDS. |
| TYPE OF STAIN | |
| WHAT HAS BEEN DONE TO REMOVE STAIN | |
| PRESENT APPEARANCE OF STAIN | |
| SIGNATURE | DATE |

The requested information should be sent to:
Scotchgard Service Center
P.O. Box 130610
Roseville, MN 55113-0006



Need expert advice on stain removal?

Call the Scotchgard Service Center
at 1-800-433-3296 anytime.

Service specialists available
Monday – Friday
8 a.m. – 6 p.m. CT



Scotchgard™ Fabric Protector
is an exclusive NASCAR®
officially licensed product.

3M, Scotchgard, the Plaid Design and the Advanced
Repel Technology graphic are trademarks of 3M.

The NASCAR officially licensed logo is a registered
trademark of the National Association for Stock Car
Auto Racing, Inc.

All other trademarks are property of their
respective owners.



Protective Materials and
Consumer Health Care Division

3M Center, Building 223-4N-17
St. Paul, MN 55144-1000
www.scotchgard.com



Minimum 10%
Post-Consumer Fiber

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98-0212-4031-6



7-Year Limited Stain Warranty

for Olefin, Olefin/Nylon blend & Polyester Carpets

The carpet covers your floor.

We cover your carpet.